



PORSCHE

Information pursuant to Art. 3 (2) EU Data Regulation

Below you will find the information pursuant to Art. 3 (2) EU Data Act, which informs you about which type of data in which format and volume the charging equipment Porsche Mobile Charger, Porsche Wallbox, or Porsche Wallbox Eichrecht ("**Charging Equipment**") generates ("**Product Data**," see section 1.), where the Charging Equipment stores this Product Data (see section 2.), and how you, as a user within the meaning of the EU Data Act, can access, retrieve and – as the case may be – erase the Product Data (see section 3.).

1. Type, format, and estimated volume of the generated Product Data

The Charging Equipment generally generates the following types of Product Data, namely

- (i) Setting data (e.g., 3-phase/1-phase charging, authentication type, network settings, user management, access restriction, etc.)
- (ii) Charging process data (e.g., current charging power, charging current, charging voltage, charging history, connected vehicle, etc.)
- (iii) Diagnostic data (e.g., errors, temperature, charging status, system status, etc.)

continuous and in real time

in the formats "double," "float," "int," "string," "char," and "enum"

whereas the volume may vary depending on usage behaviour and

up to approx. 200 MB per Charging Equipment and month may be incurred with average usage.

2. Data storage

The Charging Equipment is capable of storing parts of the Product Data on-device (see section 2.1) and on a remote server (see section 2.2), whereby neither all Product Data generated by the Charging Equipment is transmitted to the remote server, nor is the transmission regularly carried out continuously and in real time.

2.1. Data storage on the Charging Equipment

Some of the Product Data described in section 1 is stored on the Charging Equipment itself, e.g., to ensure the functionality of the Charging Equipment and to enable you to charge your vehicle. The storage period ranges from three charging cycles (i.e., only data from the last three charging cycles are stored) to permanent storage until the Charging Equipment is reset to its factory settings. However, the Product Data is only stored to the extent necessary for the operation and use of the Charging Equipment, or as required or permitted by law.

2.2. Data storage on a remote server

The Charging Equipment transmits parts of the Product Data described in section 1 to a remote server for storage, e.g., to provide "Connect Services" (if you book these separately), to monitor product safety, for product improvement and further development, for troubleshooting, and if required or permitted by law. The storage period ranges from 5 charging cycles (i.e., only data from the last five charging cycles is stored) to permanent storage.

3. Access to, retrieval, and erasure of Product Data; quality of service

Product data can be accessed to varying degrees via the Porsche Data Hub (see section 3.1) and via the Charging Equipment (see section 3.2), and can be retrieved or deleted as described below. In addition, it is conceivable that there may be other access, retrieval, and/or deletion options that are not related to the EU Data Act or , e.g., with third parties commissioned by you (e.g., installation companies that you as a customer commission to put your Charging Equipment into operation and to whom you grant access to the Product Data in this context, see section 3.3).



3.1. Porsche Data Hub

On the website <http://www.data.porsche.com>, you have – as requested by the EU Data Act – the possibility to download / obtain the relevant Product Data transmitted from the Vehicle. The terms of use for such access can be found here This website, operated by Porsche Sales & Marketplace GmbH, provides you with all relevant Product Data hold by the entities of the Porsche group.

The Product Data is provided in the following quality of service:

- In relation to the provision of relevant Product Data, technical and organizational measures have been implemented that take into account the current state of art and legal requirements.
- The website has an availability of 99% (calculated on a calendar year basis).
- In the event of a disruption in the operation of the website, processes are in place that generally enable the systems to be restored within eight hours during normal working hours in Germany.
- To meet legal requirements and standards, Product Data is made available only to authenticated users.
- Data is usually made available within 24 hours of your comprehensive request on the website.
- The website takes the WCAG 2.2 standard into account to ensure digital accessibility
- The website also contains a brief description explaining how to use the website.

3.2. Charging Equipment

You can access and download parts of the generated Product Data via the Charging Equipment itself. To do this, you need to connect to the Charging Equipment with a device (e.g., a tablet or cell phone). If you reset the Charging Equipment to its factory settings, all Product Data stored on the Charging Equipment will be deleted. You can find more information on this in the operating instructions supplied with the Charging Equipment.

The Product Data is provided by the Charging Equipment in the following service quality:

- Technical and organizational measures have been implemented in connection with the provision of the relevant Product Data, taking into account the current state of the art and legal requirements.
- In order to comply with legal requirements and standards, the relevant Product Data is only made available to authenticated users.
- Product data is generally provided as quickly as technically possible.
- You can find further information in the operating instructions and in the MyPorsche app.

3.3. Further access, retrieval, and/or deletion options

Please note that there may be other access, retrieval and/or erase options that are not related to the Data Act and depending on your use of the Charging Equipment, other companies/persons not affiliated with the Porsche group (e.g., repair shops that you visit) may obtain Product Data from the Charging Equipment and offer their own access, retrieval and/or erase options for Product Data.

4. Miscellaneous

With the provision of this information, no contractual or quasi-contractual relationship or obligation is established.

The information provided does not constitute a description of the Charging Equipment, related services or other services provided (in particular the options for accessing, retrieving or erasing Product Data described in section 3 The agreed nature of the Charging Equipment (i.e., the contractually agreed performance) is determined exclusively by the concluded contracts.

Due to technical changes to the Charging Equipment or the IT infrastructure (e.g., due to developments and improvements or due to legal requirements), the information described above may change from time to time. In case there are significant changes, an updated version of the information will be made available in a timely manner by appropriate means.

As of February 2026